

## Specialization Course on alternative conflict management, community and family mediation, and of Roma community



### ORGANIZATION\*

Comprehensive Plan of the Roma People of the Generalitat de Catalunya and Fundació Universitat de Girona

### COUNTRY AND CITY/IES

Spain, Barcelona

### FIELD OF WORK

Social inclusion, intercultural mediation, intercultural dialogue, Roma people

### THE ACTION IS ADDRESSED TO (BENEFICIARIES)

Roma people, with or without university training, who are role models from their community and want to carry out mediation activities

### DESCRIPTION OF THE ACTIVITY

Development of a specialized university course in intercultural mediation aimed at the Roma people. Access for people with or without a higher academic degree. An eminently participatory course in which theory is combined with discussion and debate and in which it is intended to incorporate an intercultural perspective that includes all diversities.

### MAIN GOALS

Promote mediation and recognize- through training, providing theory, debate and discussion elements- the work of community leaders of the Roma people as mediators. Contribute to empowerment and facilitate access to the labour market

### IMPACTS OF THE ACTIVITY

Three editions of the course have been carried out with 15 students. Personal impact of training: new perspectives on mediation (as a transformation of power relations) and the role of the intercultural mediator; the conflict and the way to manage it are rethought. Progress in the empowerment of

students. Indirectly, it has been identified that, in some cases, people from the course have chosen to start university studies and continue their training.

### COOPERATION WITH STAKEHOLDERS

- University of Girona, entities of the Gypsy People and Generalitat de Catalunya (within the framework of the Comprehensive Plan of the Gypsy People)

### SUSTAINABILITY (ECONOMIC, SOCIAL AND INSTITUTIONAL SUSTAINABILITY)

Project developed in the framework of an Integral Plan for the Roma people. The concept "integral" is key because there lays the sustainability of the action in economic, social and institutional levels.

### TRANSFERABILITY

Yes, the action should be adapted to the characteristics of the target group. Three relevant items must be considered: training based on listening to the participants (that are the real centre of the training); training designed to empower participants avoiding any stigmatization of the group; and training framed in a support structure that can promote the job access of these participants or the development of projects.