

EXERCISE

How would you assist them to resolve their conflict?

In your apartment building, an immigrant family who moved in recently made some noise after 10.00 pm (Silent time starts at 10 pm and ends at 7 am in Finland) every day. A Finnish family who lives next door starts shouting at them after 10 o'clock: *„You have been living in Finland for 10 years and have been known both families quite a while. Each family comes to you for help.“*